



HOW TO BE SAFER

**ONLINE**

HINTS & TIPS ON HOW TO PROTECT YOURSELF ON THE WEB

If you feel like you may have been contacted by anyone pretending to be ClearStart to gain your information please let us know!

HOW TO IDENTIFY IF IT'S US!

**Our Data Protection Policy**

When we contact you we will always ask the same five questions:

- Full Name
- Date of Birth
- First Line of Address & Post Code
- Email Address
- Security Password

If you happen to get a call from someone who says they're from ClearStart but doesn't ask these security questions, it's vital you end the call right away!

**Ask Us to Prove Ourselves!**

We will always be more than happy to put your mind at ease if you felt like you wasn't speaking to a genuine ClearStart representative.

Ask us to drop you a text or e-mail through our usual system to verify who you're speaking to.

If you are ever in doubt, hang up and contact us back on our contact number 0161 518 6795.



TOP TIPS FOR CYBER SECURITY

Staying safe online is of paramount importance in today's digital age, where our personal and sensitive information is increasingly vulnerable to cyber threats.

By adopting proactive measures and practicing good online habits, you can significantly reduce the risks associated with using the internet. Here are some key tips on how to stay safer online:



USE STRONG AND UNIQUE PASSWORDS



ENABLE TWO-FACTOR AUTHENTICATION WHERE POSSIBLE



ENSURE A STRONG PASSWORD FOR YOUR WIFI NETWORK



REGULARLY REVIEW YOUR ACCOUNTS FOR ANY SUSPICIOUS ACTIVITY

BE CAUTIOUS ON SOCIAL MEDIA



USE SECURE WEBSITES ONLY (HTTPS://)



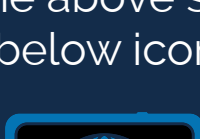
USE RELIABLE ANTI VIRUS SOFTWARE



BEWARE OF PHISHING ATTEMPTS (EMAILS, TEXTS, PHONE CALLS)



For further information on the above suggestions please click the below icon



By following these guidelines and staying vigilant, you can significantly enhance your online safety and protect yourself from various cyber threats and scams. Remember that staying safer online is an ongoing effort that requires continuous awareness and adaptation to the evolving digital landscape.

If you have any questions contact us via the below methods



CALL US ON  
0161 518 6795



[CLICK HERE TO EMAIL US](#)



CONTACT US VIA OUR APP